Katie Beckett

Application/Referral Process Flow

High Level Process Flow

Katie Beckett application submitted

(Step 1 Below) Financial eligibility process and medical eligibility process for Part B initiated

DIDD completes

assessment and collects

necessary documents.

Part B medical eligibility determination made, based upon level of care (LOC)

(Step 2 Below) Part A medical eligibility process initiated, if triggered or requested

Step 1: Part B Application Process



Member Services receives application

DIDD receives referral from TennCare. Part B slot is held, if available, through entire process (including Part A. as applicable).

Member Services pends case for needed verification (i.e., Medicaid financial eligibility).

Member services processes the case, pends for medical eligibility and slot availability to make final determination.

DIDD contacts applicant

and schedules

can only be approved financially for Katie Beckett if the child also qualifies medically, there is a slot available, and the child will be enrolled in the program upon approval.

assessment.

determination is made. the final financial eligibility determination is completed, considering slot availability.

Once the final medical

Key Terms LOC: Level of Care

DIDD makes LOC

timely.

determination for Part B if

all information is provided

DIDD: Department of Intellectual & Developmental Disabilities

Potential

If Part B LOC approved, financial process is completed. If approved and applicant does not trigger or request Part A, applicant is enrolled in Part B. if slot was available at referral.

If Part B LOC approved and applicant triggers or requests Part A, Part B slot remains held. and the referral is sent to Ascend *Proceed to Step 2



If applicant is denied, applicant will receive notice, including appeal rights.

*Both processes begin at the same time, but the financial process cannot be completed until after the medical eligibility determination is completed. This is because a child

Step 2: Part A Application Process (if triggered or requested)



Ascend contacts applicant and schedules assessment.

Medical Eligibility Process

Ascend completes assessment and collects necessary documents.

Ascend makes LOC determination for Part A.

Part A slot help upon approval, based on prioritization.

Intellectual & **Developmental Disabilities**

If Part A LOC approved, Part A slot is held (if available). If financial eligibility is approved, the applicant must pay premium payment (if applicable) to be enrolled in Part A. If not paid in 60 days, Part A enrollment denied; applicant enrolled in Part B if slot was available at referral.

If Part A LOC approved and no Part A slot available (including based on prioritization), the applicant will be placed on the Waiting List for Part A and enrolled in Part B if a slot was available at referral. *If no Part B slot available, Member will be placed on Waiting List for Part B

If Part LOC denied, the applicant will receive notice, including right to appeal the Part A determination. Applicant will be enrolled in Part B, if slot was available at referral. *If no Part B slot available, applicant will be placed on Waiting List for Part B

TennCare

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