



Bureau of TennCare IS Policy Manual

Policy No: BTC-Pol-Enc-201703-001	
Subject: TennCare Recovery Initiative	
Approval: Encounter Policy Workgroup	Date: 05/15/2017

PURPOSE OF POLICY STATEMENT: To clarify TennCare’s position that encounter data is reflected accurately upon the recovery of identified overpayments by TennCare.

POLICY: The Bureau of TennCare is undergoing an initiative to ensure encounter data is reflective of TennCare recoveries. The focus of this initiative is for the MCC to tie the recovery back to the appropriate encounter. As part of this process, the MCCs shall not recoup monies from the provider associated with the identified encounters. MCCs will be notified by TennCare of the selected claims. TennCare requires submission of an adjustment or void and replacement for the identified encounter within 90 days.

The resubmission of encounters to TennCare shall include claim adjustment reason code 216 which is defined as “Based on the findings of a review organization”. Resubmission must include all encounters provided by TennCare related to the TennCare Recovery Initiative.

Exceptions:

None

REFERENCE DOCUMENTS:

TennCare EDI Companion Guides
Washington Publishing Company – Claim Adjustment Reason Codes

OFFICES OF PRIMARY RESPONSIBILITY:

- Office of Program Integrity – TennCare Recovery Initiative business owner

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- TennCare IS Division—to ensure that encounters are submitted to TennCare in the approved format
- Information Systems Management Contractor – to process encounters through the TCMIS system
- MCCs - to follow transaction requirements